



north bank forum for voluntary organisations ltd

ANNUAL REPORT

20011/2012

- **A voice**
- **A meeting place**
- **A forum for action**
- **A source of information**

**For voluntary organisations in the
Humber Sub-Region**

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Membership at March 31st 2012

Our Funders:



North Bank Forum by numbers:

486 members

16,96 news items

158
e-bulletins

474 meetings held

42,166
visitors to the website

156 training courses offered

286 groups worked with

110,458 web page views

65 events held

£502,637
drawn down in members' bids

35 websites designed

9
consultations conducted

100 websites hosted

North Bank Forum Trustees

Chair

John Meakin Challenging Dependency

The Board

Mike Tennison Motorvation Hull and East Riding Ltd

Tish Lamb Cornerhouse

John Illingworth Goodwin Development Trust

Steve Alltoft Probe (Hull) Ltd

Ratified at AGM 23rd Nov 2011:

Andy Crossland Humber Learning Consortium (HLC)

Rick Keightley Community Economic Regeneration
Team (CERT)

Libby Goodacre Groundwork in Hull

Chair's Report

Firstly I would like to thank everyone, staff and fellow Trustees for their help and support throughout the year, which as everyone in any kind of business will know has been a particularly hard year, and one in which all VCS organisations have really felt the effects of the recession .

nbf, like many businesses, have felt the need to work harder and cut back further, and as a sad consequence our staff levels are lower at year end and our membership is lower than it has been in previous years.

Thankfully the Board of Trustees has grown in size and become a strong and stable body with considerable experience and capability to make some of the hard but necessary decisions in the current climate.

Before I go on with my report for the year I would just like to say a special word of thanks to Mike Woodhouse for the years of service that he gave to **nbf** as the Finance and Operations Manager.

Mike, who retired in August 2011, was an extremely popular figure within **nbf** and a true personality in the history of the organisation who will be remembered with affection.

Mike has been replaced by Helen Schofield who moved to be Deputy Chief Officer from Sector Support and Development. David Stone then moved from the VCS Forum to Sector Support and Development in September.

Other movements include Maggie Lowry who left Humberhub in November 2011 and was replaced by Barbara Dalby in January 2012.

Tracy Dearing left in March 2012 to be the Regional Campaigns Officer for the RNIB.

Yet again by year end there was good news to report on the Projects and Funding front which you will read more about as you go through this report:

- Awarded at the end of March 2012 the contract, through the Cabinet Office and Big Lottery, to lead on Transforming Local Infrastructure (TLI) in Hull. This involved bringing together a partnership which includes local infrastructure providers and will be working towards eliminating duplication and creating a more efficient support service for the voluntary and community sector in the city;
- Awarded Supporting Change funding for both current BASIS projects through Big in March 2012;
- Continued with our 2nd year of providing Social Accounts for City Healthcare Partnership in partnership with Hull and East Riding Community Foundation;
- Secured a further year's contract for both York and North Yorkshire LINKs;
- Partnerships developed with NCVO through TLI and Climate Change project.

nbf has continued to evolve and adapt in ways that are ever mindful of the needs of its membership. Sector Support and Development continues to provide opportunities for local groups and organisations to network and build partnerships as well as facilitating workshops and training. I am pleased to say that the very successful Bid Writing courses will be continued into the next year alongside specific tendering workshops. We continue to promote and enhance our Google maps tool.

nbf also conducted an Initial survey on the impact of financial reductions on the Voluntary, Community and Faith sectors in Hull which was released in April 2011 and followed it up with a further survey covering the Humber sub-region in October 2011.

I am sure that you will find much of interest in this year's Annual Report.

John Meakin *Chair of Trustees*

Chief Officer's Report

Deputy Chief Officer's Report

Finance

Over the last financial year **nbf** has attracted funding from six sources resulting in incoming resources of £785,014.

Projects

nbf has hosted the following projects:

- The Partnership Co-ordinator Project funded by the Big Lottery;
- The Virtual Riders ICT Project funded by the Big Lottery;
- The Humberhub Social Work Student Placement Project funded by North East Lincolnshire Council;
- The North Yorkshire Local Involvement Network funded by North Yorkshire County Council;
- The City of York Local Involvement Network funded by the City of York Council;
- THE ONE HULL VCS Forum funded by Hull City Council;
- VCS Sector Support and Development funded by Hull City Council.

Central Services activity has been funded by NHS Hull.

Administration

nbf continuously reviews its administrative policies and procedures in order to maintain our Investors in People Award which was recently awarded for the third time.

We have also successfully undertaken a Customer First assessment for the first time this year.

We continue to be Positive about Disability and display its symbol with pride. We are proactive in supporting both the Mindful Employer and the Fundraising Standards Board ethos and protocols.

During the year **nbf** has employed a staff team of twenty-five divided between Alfred Gelder Street in the centre of Hull and Holgate Villa in the centre of York.

Helen Schofield Deputy Chief Officer



INVESTOR IN PEOPLE



Central Services

The Central Services Team during 2011/2012 comprised:

Kath Jones	Chief Officer
Mike Woodhouse	Operations Manager (until August 2011)
Helen Schofield	Deputy Chief Officer (from August 2011)
Ali Lovelock	ICT Co-ordinator
Lee James	ICT Officer
Richard Stoakes	Finance Officer

Central Services is a team of core staff whose efforts underpin the activities of **nbf** and the projects that we host.

The following services are provided:

- Strategic and Business Planning;
- Funding Bids and Project Support;
- Financial and Administrative Systems;
- Trustee Support;
- Information Exchange Infrastructure;
- Websites, E-Bulletins, Newsletters and Briefing Papers;
- Personnel, Health and Safety, Premises and Event Management;
- Membership liaison and support;
- Meeting facilitation and support.

We are sad to report that Mike Woodhouse has retired. Mike had been with **nbf** since March 2004 and he has overseen a number of very successful years for **nbf**. His attention to detail and meticulous method of working has meant that he has left **nbf** in a healthy, sustainable position. Mike will be missed by us all but we wish him well in his retirement.

On a positive note we were able to recruit Helen Schofield from our Sector Support and Development team to become our new Deputy Chief Officer.

Future Developments

Amongst the future developments of the organisation are the following projects:

As the lead partner of a consortium bid, **nbf** was awarded funding through the Transforming Local Infrastructure programme. The consortium consists of eight partner organisations who will work together to create an efficient infrastructure support offer for the VCS in Hull. (See page ? for more information)

Big Lottery BASIS continues with funding to enhance the Partnership Co-ordinator project to include dedicated staff to address the agendas surrounding Learning Disabilities, Physical Disabilities, Mental Health and Health and Well Being. Further funding has been awarded through Supporting Change to enable the work undertaken through this project to continue once the project ends. (See page ? for more information)

Big Lottery BASIS continues with funding to establish the Virtual Circuit Riders Project which is intended to provide the Voluntary and Community Sector with a one stop shop for ICT advice and support. Further funding has been awarded through Supporting Change to enable the work undertaken through this project to continue once the project ends. (See page ? for more information)

Local Involvement Networks continue for the current year in York and North Yorkshire to provide a voice for the local community in health and social care issues. (See page ? for more information)

Sector Support and Development continues to provide opportunities for local groups and organisations to network and build partnerships as well as facilitating workshops and training. The very successful Bid Writing courses will be continued into the



next year alongside specific tendering workshops. (See page ? for more information)



Chris Smith	Virtual Riders Manager
Steve Owst	ICT Technician, North Bank
Glen Greenwood	ICT Technician, South Bank
Laura Capes	Admin Officer

Moving into its final year of funding from the Big Lottery, the Virtual Riders team continues to move from strength to strength.

The team have worked with over 50 organisations, involving over 500 hours of travel to clients and responding to over 1,500 phone calls and over 750 emails

As well as providing support directly to organisations, the Team continue to work towards ensuring sustainability and independence for its clients.

The biggest areas of growth here have been web technologies and training. They have designed over 35 websites including a Wordpress training site and a new site for Virtual Riders trading, and currently host over 100 websites for clients

The team have provided over 50 training courses plus 50 personalised training sessions covering a range of topics, but predominantly focussing on web technologies

‘Promotion of IT in the VCS is so important...Virtual Riders have a unique role in this...they understand the sector, offer flexible support and know what works’

The Partnership Co-ordinator Project

Adrian Barnes-White Partnership Co-ordinator
Learning Disability



I think that it's fair to characterise the past year as being "difficult" - the period when the current economic situation began to "bite"; the sector has certainly felt the effects of spending cuts and the squeeze on funding whilst the effects of the three R's (Retirements, Redundancies and Restructures) have become apparent in the statutory sector.

The summer of 2010 saw highly successful and large-scale Learning Disability Week events in both the East Riding and Hull, but the summer of 2011 was a story of smaller and more focused events in both areas

The Voluntary and Independent Sector Forums of the Learning Disability Partnership Boards in Hull and the East Riding were also affected by the effects of reduced and redeployed resources, apologies and empty seats being a recurring theme. However, at the beginning of 2012 there was close to a 100% response to my requests for individual face-to-face meetings with representatives from member organisations – all who responded agreeing to meet with me. Similarly, all saw the Forums as being a useful means of receiving and passing on information and discussing issues of common concern. At a subsequent joint meeting of the two groups it was agreed to focus on developing two themed events: access to health services and accessible arts activities.

The effects of the loss of the Learning Disability Development Fund (LDDF) after March 2011 (as in most other areas) led, in Hull, to the combined effects of the loss of the Partnership Board's paid worker and of the usual means of paying for a meeting venue.

In addition, at the beginning of 2012 restructuring of the Humber NHS Trust's management structure led to the loss of the full-time Learning Disability Services Manager's post and the redeployment of the post-holder who had been the Board's Valuing People Lead.

The Board was pleased to see Tracy Meyerhoff of Adult Services become the Valuing People Lead. In short, there have been substantial changes but the Board is weathering them and continues to meet, with the Board's sub-groups also continuing to be active.

In the autumn of 2011 I joined the Independent Advisory Group of C (the East Riding) Division of Humberside Police – a forum for the force to hear the views of the local community.

Key Achievements

- Helping to ensure the continuation of the Hull Learning Disability Partnership Board;
- With others, successfully raising the issue of Humberside Police not having signed Mencap's Police Pledge;
- Feeding our follow-up personalisation research into consultation responses;
- Continuing to pursue the sector's interest in access to health services;
- Successful one-to-one meetings with members of the East Riding and Hull Voluntary and Independent Sector Forums, as part of developing the sustainability of the groups.

Wendy Bennett Partnership Co-ordinator
Health and Wellbeing



General

The Partnership Co-ordinator role for Health and Wellbeing has continued with both local authorities, Hull and the East Riding and key agencies in Health, Police (Community Cohesion) and the VCS.

The following organisations comprise a sample of some of the groups I work with:

- **Goole Health Forum:**
The group considers the Locality Health Needs and services to address those areas;
- **City Health Care Partnership:**
Community NHS services for local people as part of the NHS 'family' aiming to provide a wide range of services tailored to meet patients' needs;
- **Hull Alcohol Strategy Group:**
A group to identify actions reducing alcohol abuse in younger people and adults;
- **Children's Centre Strategy Group Meeting:**
A multi-agency group prioritising the work and direction which Children's Centres in Hull undertake to improve outcomes for infants, younger children and parents.

The Safeguarding Agenda

The gradual shift of this role toward strengthening the safeguarding tasks of the Voluntary sector has continued to be a theme. I continue to have membership of the Safeguarding Adult Board in Hull and the East Riding, also acting as a member/vice-chair of the East Riding Safeguarding Children Board Serious Case Review Sub Group.

My role has included co-delivery of Safeguarding Level 1 Child Protection Training and co-delivery of the Multi-Agency Threshold Training.

These tasks have helped to further aid the understanding of the voluntary sector practitioners attending those training events, regarding the identification of harm to children and the process to follow when concerns are raised.

The Local Authority Designated Officer (LADO) role has continued, which has generated the role of representation at child protection strategy meetings and co-working with the Police and Children's Social Care to address some of the issues which have arisen as a result of concerns for children. The work has influenced the development of a Safeguarding Self-Assessment Tool which members can use to identify for themselves their level of awareness and functioning within the safeguarding roles. North Bank Forum have been forerunners in supporting organisations in the use of the tool to identify training needs for their staff or to ensure their policies and practice are sufficiently robust to support a robust safeguarding profile for the Voluntary sector. The tool is designed to take into consideration the safeguarding needs of children and vulnerable adults.

Tracy Dearing Partnership Co-ordinator
Physical and Sensory Impairment (to March 2012)



Throughout the year Tracy supported Partnership in Enablement (PiE). PiE is a network of organisations that support disabled people with physical and sensory impairments by:

- Facilitating the PiE meetings;
- Assisting PiE in coordinating site visits to Hull Royal Infirmary and Castle Hill Hospital to look signage and physical access, and expanded invitations to wider disability groups, which included: Choices and Rights, Visually Impaired Forum and Hull Disability focus group and presenting a report to the Trust. The group received a comprehensive update on their work from Capital and Strategic Development (Hull and East Yorkshire NHS Trust on development at both sites towards improving signage and access as well as an update on the rebuild of Accident and Emergency at Hull Royal Infirmary and communication.

Additionally Tracy has:

- Worked closely with Choices and Rights to co-ordinate events around the Disabled People's Right to Independent Living (a Human Rights Commission Consultation) and Equality and Human Rights Committee Reform;
- Facilitated workshops covering the Personalisation in Practice Consultation and Participatory Consultation;
- Worked with the Changing Places group to promote the adoption of Changing Places in a wide range of buildings;
- Worked with NBF colleagues to develop a Safeguarding Self Assessment Tool for the VCS;
- Disseminated information to the sector on a number of relevant issues including the consultation from The Office of Disability Issues (ODI) around disabled people achieving potential.

Julie Hastings
Mental Health

Partnership Co-ordinator



The Hull Dementia Academy

Working in partnership with a number of organisations, the Dementia Academy is the first of its kind in the country and will improve the standard of Dementia care across the city. It has been introduced as part of the National Dementia Strategy to ensure we have an informed and effective workforce for people with dementia.

The Academy will be a single point of access for family members, carers and professionals who care for people with Dementia. It will be working towards reducing admissions to residential care and Accident and Emergency departments through better carer support and training.

The aim of the new Academy is to provide vital support and training for those caring for someone with Dementia as well as raising awareness and understanding with public and professionals. The vision is that more people receive an early diagnosis to enable them to prepare for a future living with dementia.

The Patient Passport for Vulnerable People

This year I took on the role as Chair for the Patient Passport Steering Group. We have been focussing on editing the document to make it and the Guidance notes more person centred. I have been working in partnership with Hull Royal Infirmary and Humber NHS Foundation Trust to develop an e-learning package for the Patient Passport. I have secured funding for the re-print and for the publicity posters. We are now engaged with a wider number of agencies including the Ambulance Service.

We have held several consultation sessions: the feedback is always useful and has been very positive indicating that the Patient Passport is becoming more widely used by all sectors especially the voluntary/community sector and the Acute Trust

Dementia Awareness Steering Group

The partnership has worked hard to secure more funding to deliver Dementia Awareness courses locally. We have held successful events included working with the East Riding Library Services to deliver courses to both family and paid carers within the libraries. Engaging and delivering several courses to local professionals including Pharmacists has proved invaluable.

We are working towards a Dementia Friendly Award Scheme: this will be awarded to local shopkeepers/businesses/service industries that can evidence their Good Practice or Good Service to those with memory impairment.

Sustainable Services Reviews

I have been involved in four of the Sustainable Service Reviews: The Dementia Blueprint, Care Homes, End of Life and Long Term Conditions.

Governor Representing the Voluntary Sector on Humber NHS Foundation Trust Board

The vital role ensures that the voluntary and community sector is represented and has a voice. I have been involved in several Consultation Events with Service Users and Carers.

I have taken on the role as Chair of the Remuneration Terms and Conditions Group; I have taken on the lead for the Older Adult Units

'Without Julie's enduring passion to develop and improve dementia services, the people of Hull would not, I am sure, be receiving the excellent packages of care available through collaborative working between statutory and voluntary organisations.'

and have been involved in Dignity Assessments, Environmental Assessments, Quality Circles Meetings and Patient Focus Groups.

North Yorkshire LINK

Sarah Harrison Partnership Co-ordinator
Jen Lewis Project Support Worker



April 2011 – March 2012 was an additional one year contract between North Bank Forum and North Yorkshire County Council to deliver and support a local involvement network for North Yorkshire, North Yorkshire LINK. However, the funding allocated by the local authority to LINK work was significantly reduced resulting in a reduction in the number of staff from 5 to 2, a major change in LINK structure, and most importantly a shift in the approach to patient and public involvement work. Support work to the seven districts in North Yorkshire has continued with a real increase in both the level and the diversity and reach of public involvement.

This year has been the most effective and productive of the LINK's four years in North Yorkshire with key achievements including:

- An increase in the number of LINK volunteers especially those who are authorised by North Bank Forum to undertake Enter and View visit activity. Volunteers, who have been trained and have undertaken an enhanced Criminal Records Bureau check, visit any site where publicly funded health or social care is provided. Visits include consultation with service users and staff and result in a report which is shared with the Care Quality Commission, commissioners of services and the appropriate Overview and Scrutiny Committees within the local authority.
- A survey of the health needs of Gypsies and Travellers in the Ryedale District which has been widely disseminated to stakeholders. The consultation revealed a low uptake of

NHS dental services. This work will be re-visited during 2012/13.

- Some innovative work with the Ryedale Youth Council on the views of young people on local mental health support services. The results of this work demonstrated that access to some services is difficult for some young people and that where a young person is accessing one service they will usually be accessing a number of services. This work has lead seamlessly into an extended piece of youth consultation and an audit and gap analysis of all mental health services in the district.
- In Selby District the first phase of Healthwatchers has taken place with a team of 8 volunteers, two of whom have learning disabilities, who have been trained in information giving and data gathering. Training has included a number of lifestyle issues, healthy eating, exercise, stopping smoking and sensible drinking. Following completion of the training and successful Criminal Record Bureau checking, Healthwatchers are able to go out and about in their community sharing useful information about health and wellbeing and finding out what local people think about local services.
- The Hambleton District Group undertook a detailed piece of work looking at end of life and palliative care services. Research was conducted with local care homes focussing on staff training and experience in respect of providing end of life care. This work culminated in a public event where services providers from all sectors were able to share the

extent of their services and answer questions from members of the public attending.



York LINK

Annie Thompson

Partnership Co-ordinator

Carol Pack

Information and Engagement

Helen Patching and

Barbara Hilton (job share)

Project and Volunteer

Development



The City of York Council's three year contract with **nbf** to develop and support York LINK ended in March 2011. All LINKs will be replaced by local Healthwatch organisations, but to ensure that York citizens continue to have their say on health and social care services, the Council extended the LINK contract until March 2012.

Some key activities during the past year:

- York was awarded HealthWatch pathfinder status and as a result the LINK developed Healthwatchers - an initiative which trains and supports volunteers in their communities to help local people make healthy lifestyle choices. Healthwatchers will go out into their communities and act as 'signposters' for people seeking to improve their health and well being. York LINK trained 12 people as Healthwatchers between September 2011 and March 2012.
- Working in partnership with York Hospital, the LINK planned and carried out Enter and View visits to look at the hospital's initiatives to improve nutrition for patients. Six wards were visited to examine documentation, observe 'protected' mealtimes and speak to staff and patients. The LINK report which was subsequently published recommends a number of changes which would enhance patient care even further. The report was very well received and follow up actions will be monitored at LINK stakeholder meetings.
- As in previous years, York LINK continued to consult and involve local people at a wide variety of events throughout

the city. Membership of the LINK has continued to grow and reached 1154 by March 2012. This figure equates to 614 per 100,000 population, compared to the average LINK which is 29 per 100,000.

- The LINK patient safety and pharmacy groups continued meeting regularly to highlight and investigate a number of important issues raised by members of the public. These included:
 - Monitoring of weight/fluid levels of patients in hospital;
 - The safety of patients using transport services;
 - Teenage pregnancies in York;
 - Waste medicines;
 - Shortages of prescription drugs.
- A Health Passport, which was designed and produced by York LINK for people with neurological conditions, was piloted at York Hospital and is already making a difference to the treatment and understanding of neurological conditions. Other hospitals, including Harrogate and Berkshire hospitals are also interested in using the passport.

'York Hospital and it's Council of Governors very much appreciate working in partnership with York LINK on the redesign of the Hospital's emergency department.'



The ONE HULL VCS Forum



Jason Stamp – Partnership Co-ordinator

David Stone – Partnership Co-ordinator (until September 2011)

Laura Capes – Administrative Support

nbf's contract with Hull City Council to support the strategic engagement of the Sector via the VCS Forum came to an end as of 31st March 2012. Throughout this period the changing financial climate and the focus of partnership activity underwent a significant change. The key challenge lay in continuing to advocate for the Sector as a key strategic partner in decision making within the City and to support the Sector's capacity to deliver effective and value for money services where appropriate.

Work over the final year included:

- Facilitating a sector wide VCS Assembly in March 2012 in order to explore the options for future engagement with the Sector post March 2012;
- Joint working with the Hull Business Forum to further develop partnership working opportunities between the Sector and the local business community, including Corporate Social Responsibility (CSR);
- Developing a pro-active relationship with the emerging Clinical Commissioning Group (CCG) to explore how the voluntary and community sector could be engaged within the new structures for health and social care;
- Continuing to support and promote the local Compact;

- Working with Hull City Council’s Equalities Team to begin to develop a strategic approach to equalities issues across the Sector. This has included identifying the range of equalities activities undertaken by the Sector and providing information as to how this can be more effectively used by partners;
- Consulting with the Sector to produce a Transition Report which identified how the Sector would like to be involved in future partnership working in the City and presented a range of options around future representation in the new partnership structures;
- Supporting and facilitating voluntary and community sector Focus Groups around issues such as safeguarding and health and wellbeing;
- Sharing information widely with the Sector through the use of NBF’s website, newsletters and email bulletins.

**“Great opportunities
for working in
partnership and
developing new ways
of working together”**



Sector Support and Development (Hull)

Helen Schofield	Partnership Co-ordinator (until August 2011)
Pippa Robson	Partnership Co-ordinator
David Stone	Partnership Co-ordinator (from August 2011)
Julie Smith	Programme Support Manager
Claire Hancock	Research Assistant (from April 2011)
Kirk Wilkinson	Community Engager (until May 2011)

The second year of the Sector Support and Development (SSD) programme built on the relationships established with new and existing groups in year one, and in particular featured partnership building and support, funding advice, training and workshops.



Key achievements:

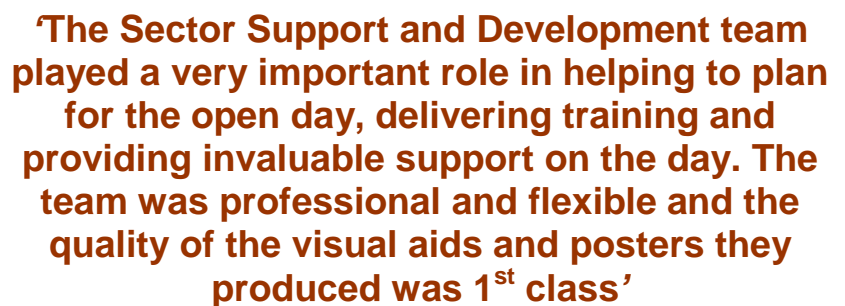
- One-to-one support – SSD worked with 167 groups on a one-to-one basis over the year, providing:
 - Guidance and answering queries (issues including governance, safeguarding and policy development);
 - Local knowledge and signposting (linking groups to people, organisations and information sources to enhance or widen their services);
 - Funding support (acting as a critical friend on grant applications and tenders, carrying out funding searches, highlighting specific opportunities);
 - Bespoke support (development days or workshops for individual organisations, and support with carrying out consultation activities);

- Start-up advice (creating governing documents, establishing aims and objectives, training for trustees and committees);

- Events – SSD held 53 events, including locality-based networking lunches, fund-specific partnership brokerage, the launch of the Google Maps tool, sessions on effective engagement and consultation, VCS visit days for Hull City Councillors and procurement workshops;

- SSD played a significant role in the setting up of Hull’s Community First panels, providing guidance to different areas to ensure consistency, and planning and hosting a networking day for representatives of each panel to share knowledge and information. SSD/**nbf** have continued this support by acting as the panel partner for Newland’s Community First panel;

- We have worked with everyone from community sports groups and allotment societies run entirely by volunteers, to small charities, social enterprise start-ups and branches of national organisations.



‘The Sector Support and Development team played a very important role in helping to plan for the open day, delivering training and providing invaluable support on the day. The team was professional and flexible and the quality of the visual aids and posters they produced was 1st class’



Hull
City Council

The Difference Engine

The Difference Engine is Hull's Transforming Local Infrastructure Programme.

Transforming Local Infrastructure (TLI) is a new Big Society Fund from the Cabinet Office designed to help modernise infrastructure organisations that provide critical support to front-line charities, voluntary and community sector groups and social enterprises.

The Difference Engine is a consortium of infrastructure organisations working in Hull, led by **nbf**. The other partners are:

- Humber Learning Consortium (HLC);
- Goodwin Development Trust;
- Community Economic Regeneration Team (CERT);
- University of Hull Business School;
- Hull and East Yorkshire Community Foundation;
- Northern Refugee Centre;
- Humber Sports Partnership.

Over the next 18 months the Difference Engine Partnership aims to develop a strategic approach to reviewing and developing voluntary and community sector infrastructure support.



Hull and East Yorkshire
Community Foundation



UNIVERSITY OF Hull

northern
refugee
centre

HLC Humber
Learning
Consortium
Passionate about learning

In particular it will focus on:

- A strategic, sustainable approach to volunteering including the ongoing development of Corporate Social Responsibility;
- Reducing duplication in the provision of services and better use of the physical resources and skills the voluntary and community sector holds;
- Developing charged for services;
- Bringing social investment into the area;
- Facilitating a culture shift to a new infrastructure model by developing the capability of organisations and groups to purchase the services they need.

For more information about the Difference Engine or the Transforming Local Infrastructure Programme please contact Jason Stamp, Project Manager on 01482 499034 or email Jason@nbforum.co.uk.



Humberhub



Maggie Lowry

Partnership Co-ordinator, Practice Learning (until November 2011)

Barbara Dalby

Partnership Co-ordinator, Practice Learning (from January – March 2012)

This was the final year of NBF's contract with North East Lincolnshire Council to support and develop the provision of practice placements for Social Work students.

Over the past year HumberHub has:

- Successfully matched students to a range of placements in both the statutory and voluntary and community sectors in North East Lincolnshire;
- Undertaken Quality audits of existing placements and provided support to make improvements where needed;
- Facilitated a regular Practice Educator Forum for staff supervising Social Work placements;
- Continued to develop a comprehensive directory of information for Social Workers in training;
- Carried out regular partnership work with both Lincoln and Hull Universities including placement development and practice assessment panels.



What our members say.....

‘Just a quick note to thank you for the Trustee training yesterday. From my point of view it was exactly what I wanted in terms of both pitch and content and has set my mind at rest about a few things.

‘I am just emailing to say how much we really appreciate your **nbf** updates. They are so helpful and really help us as an organisation to access the information we require easily.

‘As an artist in Hull and the East Riding I really appreciate the transparency and professionalism with which **nbf** have shared the information and worked to collate feedback. Its been a breath of fresh air!

‘Just to say thanks for the feedback, it is incredibly useful and you have done most of the work for us. It is really appreciated, the effort and support you are providing to us and certainly exceeds most support we have had from other people

The workshop helped me to understand the different options available and what is included in each option. The workshop enabled us as a group to move forward and be happy with the decisions we have made

‘When IT doesn’t work it impacts negatively on every part of the organisation...in the same way when it does work well it impacts positively...Virtual Riders have made sure our IT works

‘This way of partnership working does, I think, make a good contribution to helping release the energies of the voluntary sector and, dare we say it, is an example of the Big Society concept in action.’

NBF Member organisations as at 31st March 2012

12th Hull Girls Brigade Company
152 (City of Hull) Squadron Air Training Corps
17th Hull Company The Boys Brigade
4th Hull Company The Boys Brigade
50 Plus Social Club
5th Hull Boys Brigade and Girls Association
ABL Health
Abstain
Abusua Group
Achieve Potentials
AddVis Services Ltd
AFC Tickton
Africa Forum
After Adoption Yorkshire
Age Concern - East Riding of Yorkshire
Age UK Hull
Alcohol and Drug Service
Alcohol Project, The
Aldris Hormone and Allergy Support Group
Alternative Aquatics
Alzheimer's Society, Hull and East Riding
Anlaby Park Townswomen's Guild
Apus Productions
ARC
ARKH
Autism Plus
Avenues Badminton Club
Avenues Open Gardens
Balfour Community Association
Barbara Cobbold Coaching Services
Barnardos 348 Service
Barnardos DSI Service
Best Hope CIC
Beverley and District Civic Society
Beverley and East Riding Lawn Tennis Club
Beverley Barge Preservation Society, The
Beverley Chamber Choir
Beverley Community Lift
Beverley Cornerstone
Beverley Garland Dancers

Beverley Lions Club
Beverley Wine Society
Bilton Grange Painting and Drawing Group
Bilton Village Hall and Memorial Playing Field
Black Dragon Jujitsu Club
Bodmin Road Church
Boston Mayflower
Boys Brigade Hull and East Yorkshire Battalion
Bransholme Community Art Enterprise Ltd
Bransholme Enterprises
Bransholme Urban Ramblers
Bricknell Children's Centre
Bridges Hull
Bridlington and Driffield Mencap and Gateway Society
Bridlington Community Resource Centre Ltd
Bridlington Sports and Community
Bridlington Visually Impaired Club
British Polio Fellowship
British Retinitis Pigmentosa Society (Hull)
BTCV
Bude Park Children's Centre
Carers Centre Hull
Carers Federation / ICAS
Carnegie Heritage Centre Ltd
CASE
Caseworks
Castle Park Nursing Home
Catch 22 - Hull Young People's Floating Support Service
CatZero Ltd
Centre 88
CERT
Cherry Tree Community Association
Chevrons Netball Club (Seniors)
CHIEF
Child Dynamix
Children and Family Action
Choices and Rights Disability Coalition
Christ Church Bridlington
Church on the Way
City Health Care Partnership
City of Hull Amateur Boxing Club

City of Hull and Humber Environment Forum
City of Hull Sport and Community Group C.I.C.
Citysafe - Domestic Violence Services
Classical Association (Hull and District branch)
Club House Community Centre
Community Action and Support in Hull (CAASH)
Community Integration Network Ltd
Compass
Compass Psychosocial Service
Co-operative Women's Guild
Cornerhouse (Yorkshire)
Costello Football Club
Cottingham Cricket Club
Cottingham Live Acoustic Music Club
Cottingham Road Church Badminton Group
Council for Dependency Problems (CDP)
Craft and Good Company
Crisis Pregnancy Centre
CRUSE Bereavement Care
Dads Against Drugs
David Whitfield International Appreciation Society
Delta
Densholme Community Care Farm
Derringham Bank Methodist Church Art Group
Derringham Bank Methodist Church Scrabble Group
Derringham Bank Methodist Church Women's Fellowship
Developing Our Communities (DOC)
Development Education Centre (Hull)
Disability Sports
Domus Healthcare East Riding Ltd
Doorstep of Hull
Dove House Hospice
Downright Special Network
Driffield and District Access Group
Dukeries Area Residents' Association
East Hull Amateur Boxing Club
East Hull Community Transport
East Riding Carers Support
East Riding County FA
East Riding of Yorkshire and Kingston upon Hull Local Access Forum
East Riding of Yorkshire Council

East Riding Physiotherapy Ltd
East Riding Quillers
East Riding Safeguarding Adults Board
East Riding Voluntary Action Services (ERVAS)
East Riding Young Carers (Action for Children)
East Yorkshire CAB (Bridlington)
East Yorkshire CAB (Hull)
East Yorkshire Embroidery Society (EYES)
East Yorkshire Flydressers Guild
East Yorkshire Housing Association Ltd
East Yorkshire Local History Society
East Yorkshire Rifle Association
East Yorkshire RIGS Group
Echoes Foundation
Emmaus Hull
Encompass Development Group Ltd
Endike Community Care
Environmental and Management Solutions Ltd
Estcourt Primary School Children's Centre
Family Assessment Support Unit (FASU)
Family Links
FiND
FiND3
Fitness to Music
Freedom Centre
Freedom Road Creative Arts
Friday Club
Friends of Ainthorpe
Friends of Bude Park
Friends of Dyslexia Institute
Friends of the Brynmor Jones Library
Friends of the Ferens Art Gallery
Friendship at Home
Galilean Trust
Garden Village Society
Genesis Pre-School (Hull) Trust
Georgian Society for East Yorkshire
Gillshill Pelican Pre-School
Girls Brigade
Goodwin Development Trust
Goole Area Access and Disability Group

Goole Community Transport (Goole GoFar)
Goole YMCA
Green Ginger Garland
Green Team
Groundwork in Hull
Guide Dogs for the Blind
Halliwick Association of Swimming Therapy (Halliwick ASTRA 5)
Happy Families Holiday Group
Haven Counselling Centre
Haven Project
Headway Hull and East Riding
Healthwise Hull
Heatwave Entertainment UK
Hedon Youth Group
Her Majesty's Prison Hull
HERAC
HERIB (Hull and East Riding Institute for the Blind)
Hessle Federation of Schools
Hessle Rangers FC
Hessle Road Carnival and Pram Race Trust
Hessle Road Network
Hessle Sporting Club
Hessle Tennis Club
Hesslewood Care Centre
Hesslewood Children's Trust
HICA Care Homes
Historical Association (Hull and East Riding)
Holdernes Raptor Rescue
Holy Trinity and St Mary Relief in Need Charity
Holy Trinity Parish Church
Home-Start
Home-Start (Hull)
Home-Start (North Lincolnshire)
Hot Gospel Community Choir
House of Light
Howden Civic Society
Hull Access Improvement Group (HAIG)
Hull Aid in Sickness Trust
Hull Aikido Club
Hull and District Cerebral Palsy Society
Hull and District Diabetes Support Group

Hull and District Philatelic Society
Hull and District Society of Model and Experimental Engineers
Hull and District Theological Society
Hull and District Youth Rugby League Association
Hull and East Riding Advanced Motorists
Hull and East Riding Bird Rescue
Hull and East Riding Breast Friends
Hull and East Riding Charitable Trust
Hull and East Riding Fibromyalgia Syndrome Support Group
Hull and East Riding Humanist Group
Hull and East Riding Interfaith (HERI)
Hull and East Riding New Stitchers
Hull and East Yorkshire Branch of the Campaign for Real Ale
Hull and East Yorkshire Centre for the Deaf
Hull and East Yorkshire Chinese School
Hull and East Yorkshire Community Foundation Ltd
Hull and East Yorkshire Hospitals NHS Trust: Macmillan Survivorship Programme
Hull and East Yorkshire Mind
Hull and East Yorkshire Mind (Bridlington)
Hull and East Yorkshire National Childbirth Trust
Hull and East Yorkshire Rethink Carers Service
Hull and Humber Chamber of Commerce
Hull Art
Hull Asylum Seekers Support Group Ltd
Hull Bach Choir
Hull Badminton Centre
Hull Boys Club
Hull Boys Sunday Football League
Hull Braves Guild for the Disabled
Hull Budgerigar Society
Hull Chamber Music Society
Hull Children's Adventure Society
Hull Churches Home From Hospital Service
Hull Churches Housing Association
Hull Cinema Group
Hull City Council
Hull College
Hull Community and Voluntary Services (CVS)
Hull Community Green Gym
Hull Community Legal Advice Centre

Hull Community Theatre
Hull Community Transport Ltd
Hull Community Action Network (Hull CAN)
Hull Compact Limited
Hull Corn Trade Guild
Hull Council of Disabled People
Hull Cycle Speedway Club
Hull Dante Alighieri Society
Hull Dockers ARLFC
Hull Ethnic Minorities Community Centre
Hull Federation of Community Organisations
Hull Foodbank
Hull Friends of the Earth
Hull Geological Society
Hull HARP
Hull High Fliers Trampoline Club
Hull Hostel Forum (Independent Living Skills Project)
Hull Ionians Coal Exporters Cricket Club
Hull Ionians RUFC
Hull Isberg A.R.L.F.C.
Hull Kai Zan
Hull Lighthouse Project
Hull LINK
Hull Literary and Philosophical Society
Hull Male Voice Choir
Hull Masters Swimming Club
Hull Miniature Railway Society
Hull Model Boat Club
Hull Natural History Society
Hull Paranormal Ghost Society
Hull Philharmonic Society
Hull Playgoers' Society
Hull Polish Community School
Hull RED
Hull Reform Synagogue
Hull Refugee Week Steering Group
Hull Safeguarding Children Board
Hull Savoyards Amateur Operatic Society
Hull Serene Reflection Meditation Group
Hull Sibling Support Service (Barnardo's)
Hull Spanish and Latin-American Society

Hull Sunday Football League
Hull Torch Fellowship Group
Hull United Charities
Hull Women's Aid
Hull Women's Centre
Hull Zanshin Karate Club
Humber All Nations Alliance
Humber Keel and Sloop Preservation Society Ltd
Humber Learning Consortium
Humber NHS Foundation Trust
Humber Yawl Club
Humbercare Ltd
Humberside and Lincolnshire Orienteers (HALO)
Humberside County Netball Association
Humberside Fire and Rescue Service
Humberside Hockey Association
Humberside Hound Association
Humberside Ileostomy Association
Humberside Oesophageal Support Group
igen - Future Pathways
Independent Living North Lincolnshire
Ings Ladies Group
Inspire Communities
International Dolphin Watch
Intervolve Ltd
J2R
Jellycat Media Ltd
Jo Martin Cancer Care Trust
Jobsteps Employment Services Ltd
Joseph Boaz Charitable Trust
Jubilee Church Hull
Kelvin Street Neighbourhood Watch
KEY Churches Together
Key Fund Yorkshire
Keys Project (Action for Children)
Khedrubje Buddhist Centre
Kids Yorkshire and the Humber
Kingston Art Group Ltd
Kingston Camcorder Club
Kingston Junior Ice Hockey Club

Kingston Kayak Club
Kingston upon Hull Gateway Club
Kingston upon Hull Shopmobility Ltd
Kingston upon Hull Swimming Club
Kingstown Radio
Kingswood College of Arts Learning Centre
Lee's Rest Houses
LILAC Hull and East Riding
Living Hope Christian Church
Local Works Ltd
Longhill Children's Centre
Longhill Consortium Ltd
Longhill Link-Up Trust
Looking Good Feeling Good in North Hull
Macular Disease Society (Hull Group)
Marfleet Children's Centre
MAS Consultancy
Maxi Fun Club
Maxlife Youth Project
McMillan Children's Centre and Nursery School
Mencap Advocacy Service, Hull and East Yorkshire
Mental Health Action Group
Metropolitan Support Trust
Millennium Harvest Church
Mires Beck Nursery
Motorvation Hull and East Riding Ltd
Multiple Sclerosis Society
Music Recital Club
Myton Community College
National Gulf Veterans and Families Association
NetworkIdea
New Bilton Grange Residents Association
Next Step
NHS East Riding of Yorkshire
NHS Hull
No Way Trust Ltd
Noah's Ark Tots and Carers Group
North Bransholme Sports Forum
North East Lincolnshire Care Trust Plus
North Eastern Railway Association
North Humberside Riding Centre

NSPCC
One Hull of a Rainforest
Our Celebration/York Mind
Ozone - Riverside ECHG
Padstow House Tenants Association
Parkinson's UK (Hull branch)
Parklands Neighbourhood Watch
Parkstone Kids Club
Parkstone Pre-School
Pensioners' Action Group East Riding (PAGER)
Pet Respect Limited
Petuaria Players
Pickering and Newington Development Association Ltd
Preston Road Community Association
Preston Road Women's Centre
Princes Road Neighbourhood Watch and Residents Association
Prince's Trust
Priory Enterprises
Priory Mission
Priory Parent and Toddler Group
Priory Pop-In
Probe (Hull) Ltd
Professional Advocacy Support Service Ltd
Quilling Guild
Quintessential Health
R and R (Restore and Resettle)
Railway Correspondence and Travel Society
Rainbow Garden
Rascals Project
Read It Together
Recycling Unlimited
Relate Hull and East Yorkshire
Religious Society of Friends (Quakers)
Remote Entry Doors (R.E.D.)
Riverside Community Centre
Riverside ECHG
Royal National Lifeboat Institution - Hessle Branch
Royal National Mission to Deep Sea Fishermen
RSPB (Hull and District)

Salvation Army
Samaritans
Sanctuary Housing Group
Scrapstore (Hull Play Resource Centre)
SEED Eating Disorder Support Services
Sir James Reckitt Charity
Skills 4 Communities
Social Investment Business
SOVA
Spartatans Academy of Krav Maga
Speak Up For Yourself Group
Special Olympics City of Hull
Sportsability Limited
St Albans Scout Group
St Andrew's Chess Club
St Andrew's Community Association
St John (Newland) Scout Group
St John Ambulance
St John Newland
St Mary's Beverley Church Lads and Church Girls Brigade
St Mary's College Sports Development Company
St Michael's Youth Project
St Stephens Neighbourhood Centre
STAR (Supporting Tenants and Residents Associations)
Stiff Man Syndrome
Stonham
Stonham Teen Parents
Strength to Change
Stroke Association
Surestart Rainbow Centre
Survivors (Hull and East Riding)
Sutton Leisure and Sports
Sutton Park Residents Association
Sutton Park Walking Group
Sutton Village Gymnastics Club
Swanswell
Thornton Youth Development Project
Three Sixteen North Hull
Together Women Project
Tokui Karate Union

Torch Trust for the Blind
Travelextra Ltd
Tribune Trust
Unity in Community
University of Hull JuJitsu Club
University of the Third Age - Hull
University of York
URBAN (United Residents of Bransholme Area North)
Victim Support
Victim Support - Young Victims of Crime
Victoria Dock Village Hall Community Association
Victory Social Care Enterprise
Vis-ability
Voice Box
Voices in Play
Volcom
Volyoume
Walton Street Community and Leisure Association
Warren
We Hear you (W.H.Y.)
Wednesday Waders Lifesaving Club
Wellington St Matthew's Scout Group
Welton Wake and Ski Club
West Hill Community Services Ltd
West Hull Model Shipwrights
West Hull Rugby League Football Club
West Hull Women's Centre
White Horse Ceilidh Band
Wilberforce Netball Club
William Sutton Trust Sports Association
Willow North Hull Women's Centre
Withernsea and District Disability Action Group
Withernsea PAGER
Wyke Area Residents (WAR) Neighbourhood Watch
Wyke Scribes
YASS Yorkshire Ltd
Yorkshire Heroes
Yorkshire Wildlife Trust
Yorkshire Young Musicians
YourBiz
Y-us?

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north bank forum for voluntary organisations ltd

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INVESTOR IN PEOPLE