



north bank forum for voluntary organisations ltd

ANNUAL REPORT

20010/2011

- **A voice**
- **A meeting place**
- **A forum for action**
- **A source of information**

**For voluntary organisations in the
Humber Sub-Region**

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Our Funders:



About North Bank Forum

nbf (North Bank Forum) is a voluntary and community sector umbrella organisation based in Hull and operating across Yorkshire and the Humber.

We have over four hundred member organisations including provider and user groups working in health and social care.

Our vision is for people in communities to have the services they need to ensure their health and social well-being, and our mission is to inform, support and influence the development of services to reflect the needs of their users.

We work with individuals, service users and carers, statutory and private bodies, the voluntary and community sector and commissioners.

Membership of **nbf** is free and open to voluntary groups in Yorkshire and the Humber with an interest in health and social care issues.

nbf offers:

- Established direct links to the decision makers in health and local authorities;
- Fast and efficient information dissemination systems to over 400 organisations using various methods of communication including e-mail, website, monthly newsletters, mail-shots and briefings;
- An efficient and effective response to consultation, with access to service users, carers and 'communities of interest';
- Regular meetings to explore joint ways to share information and learn about local and national developments;
- Access to a wide range of expertise and knowledge spanning client groups and localities;
- An impact on practice learning for social workers in training.

North Bank Forum Trustees

Chair

John Meakin Council for Dependency Problems

Board

Mike Tennison Motorvation Ltd

Tish Lamb Cornerhouse

John Illingworth Goodwin Development Trust

Steve Alltoft Probe (Hull) Ltd

Richard Keightley CERT

Andy Crossland Humber Learning Consortium

Chair's Report

It is never easy when starting to write the Chair's report as you are always more aware of the present position than the year the report refers to. In recent years we also seem to be constantly saying that we need to be ready to face the future but then how many different ways can you find to say it? No matter how we seem to prepare, the pace of change still catches us out.

With the coalition government a whole new lexicon has appeared: the Big Society, Civil Society, and the Localism Agenda. Huge changes to our statutory partners are promised: smaller local government, the abolition of Primary Care Trusts and the creation of GP Commissioning Consortia, the abolition of some of the quangos, have started to have an impact. An impact on **nbf** members and directly on the work of **nbf** as it goes about its business of supporting the Health and Social Care element of the Civil Society.

The government speaks enthusiastically about volunteering and creating a bigger role for what we call the Third Sector and it claims to recognise the need for, and value of, infrastructure organisations - or are we now rebadged as support and development organisations?

While the Big Society sounds like an opportunity for us the question has become, can we survive the threat of public spending cuts? The changes to the health services promise greater choice and less bureaucracy, but for many organisations and interest groups it may be at the price of hard won partnerships. And will the work of the quangos simply continue in some other guise? The LINKs will be ending and HealthWatch may be introduced.

So, once again, **nbf** staff must continue to adapt to the new circumstances. Always trying to be ready to provide new services and offer, in a timely and accessible fashion, the information and support its members need to operate on this shifting front line.

As Chair and a trustee of long standing the year covered by this report has been notable as one of changing personnel at **nbf**. **nbf** currently employs some twenty five staff, working across six activities and funding streams. However, the year began with the exit of the Humberhub project and came to an end with the implementation of the succession planning for Mike Woodhouse's retirement as Operations Manager. Steve Howard (ICT Technician) left and was replaced by Lee James and we welcomed Richard Stoakes as our Finance Officer and Charlotte Burrett, Claire Hancock and Kirk Wilkinson under the Future Jobs Fund Scheme.

The Board of Trustees has also seen some very welcome new faces: Steve Altoft, Rick Keightley and Andy Crossland.

The other notable trend to emerge during the year has similarly had two sides to it. There has been an increase in the opportunities to broker and participate in consortium responses to funding opportunities, while at the same time there has been greater scope for conflicts of interest and tension between organisations to emerge.

And let's not forget that the year concluded with local elections and a change in administration. Time will now be spent introducing **nbf** and its work to key members of the new administration. Meetings are being arranged with the Leader and the Cabinet portfolio holders for Health, Children and Young People and the Voluntary Sector. New relationships may also need to be established with Officers where personnel have also recently changed as a result of Council restructuring.

Despite this year's Chair's report making it sound like a year of turmoil I believe that **nbf** is well positioned, financially sound and with a workforce well able and prepared to take on the future.

Organisational development work facilitated during the year by Sue Tuffin has been embraced by staff who are now working on identifying potential areas for **nbf** development and its Business Plan.

Once again I feel privileged to be associated with the **nbf** team and look forward to all their contributions to this year's Annual Report.

John Meakin, Chair of Trustees

Chief Officer's Report

The year to March 2011 held many challenges for our members, not least continuing general financial uncertainty as the full scale of public sector finance cuts began to bite. The inherent contradictions and confusion in government's Big Society agenda quickly became apparent and its underlying purpose was rapidly questioned. That, alongside the impact of significant national policy changes in health and social care, still leaves many unresolved issues to be worked through both for the sector and for **nbf** members themselves.

Whilst the year presented us with few opportunities for actual growth, the work begun in 2009/10 on the organisation's own development continued well into this year and produced a still more agile, outwardly focussed **nbf**. This, together with a much strengthened Trustee body during the year, leaves **nbf** confidently placed to face the world post 2012.

nbf's work streams undertaken in the time frame of this Annual Report see the overall organisation in a financially healthy state and, at the time of writing, with its immediate future secure.

Alongside that, the range and breadth of **nbf**'s effective workstreams and information flows underpinning them are well evidenced throughout this Report.

As ever, **nbf**'s talented staff team are sincerely thanked for their continuing contribution and commitment to the organisation's work.

Kath Jones, Chief Officer

Central Services

The Central Services Team during 2010/2011 comprised:

Kath Jones	Chief Officer
Mike Woodhouse	Operations Manager
Ali Lovelock	ICT Co-ordinator
Steve Howard	ICT Officer (until August 2010)
Lee James	ICT Officer (from September 2010)
Richard Stoakes	Finance Officer (from August 2010)
Charlotte Burrett	Receptionist (From October 2010)

Central Services is a team of core staff whose efforts underpin the activities of **nbf** and the projects that we host.

The following services are provided:

- Strategic and business planning;
- Funding bids and project support;
- Financial and administrative systems;
- Trustee support;
- Information Exchange Infrastructure;
- Websites, e-bulletins, newsletters and briefing papers;
- Personnel, health and safety, premises and event management;
- Membership liaison and support;
- Meeting facilitation and support.

We are sad to report that Steve Howard has left us for pastures new. Steve has been a tower of strength at **nbf** since 2003 and the importance of the work and support he has provided cannot be understated. Thank you and “Good Luck” Steve!

On a very positive note we welcomed Lee James as our new ICT Officer upon Steve’s departure. Lee has fitted seamlessly into **nbf** to provide the top quality service to which we have become used. The only difference we notice is that the volume is not so high!

Finance

Over the last financial year **nbf** has attracted funding from six sources resulting in an annual turnover in excess of £960,000.

Projects

nbf has hosted the following projects:

- The Partnership Co-ordinator Project funded by the Big Lottery;
- The Virtual Riders ICT Project funded by the Big Lottery;
- The Humberhub Social Work Student Placement Project funded by North East Lincolnshire Council;
- The North Yorkshire Local Involvement Network funded by North Yorkshire County Council;
- The City of York Local Involvement Network funded by the City of York Council;
- THE ONE HULL VCS Forum funded by Hull City Council;
- VCS Sector Support and Development funded by Hull City Council.
- We also continue to enjoy or longstanding relationship with NHS Hull.

Administration

nbf continuously reviews its administrative policies and procedures in order to maintain our PQASSO Status at Level 3 and the Investors in People Award.

We continue to be Positive about Disability and display its symbol with pride. We are proactive in supporting both the Mindful Employer and the Fundraising Standards Board ethos and protocols.

During the year **nbf** has employed a staff team of twenty-six divided between Alfred Gelder Street in the centre of Hull and Holgate Villa in the centre of York.

Virtual Riderswww.virtualriders.co.uk

Chris Smith	Virtual Riders Manager
Steve Owst	ICT Technician, North Bank
Glen Greenwood	ICT Technician, South Bank
Laura Capes	Admin Officer

The Virtual Riders team have worked with over 60 organisations from a wide variety of backgrounds in the past year. The support provided has been a mix of telephone help and on site visits. Additionally, the team continue to deal with smaller 'how do I?' queries, often at events or meetings.

There are 50 original briefings, fact sheets, manuals and templates available as well as 130 FAQ's on www.virtualriders.org.

In addition to providing an on-line list of 33 training providers and 73 courses available across the region, the team have delivered a series of training courses and workshops on both sides of the river, covering troubleshooting and the very popular Joomla websites. As a result, over 50 people have now been trained

The Virtual Riders team held a well attended conference on 20th September 2010, covering a wide range of topics including the ever popular Joomla and 'Just Giving'.



VirtualRiders

The Partnership Co-ordinator Project

Adrian Barnes-White, Partnership Co-ordinator
Learning Disability



The Past Year

I was pleased to continue my involvement with the emergency services in consultations around the Emergency SMS (ESMS - emergency texting service).

In June 2010 we saw successful Learning Disability Week events in Hull and East Riding – with the numbers attending each being particularly pleasing, as they were held on consecutive days.

I continued my involvement with the Coalition of Advocacy Providers (CAP) in Hull, and as part of **nbf**'s support to the group it was pleasing to be able to work jointly with colleagues from both Virtual Riders and Sector Support and Development.

In January we hosted a “three in a day” event around Government consultations on disability issues and I led on the Future Funding of Care consultation. We had a very good attendance, lively contributions and it was good to work with younger colleagues from the Future Jobs Fund scheme and help them to get a taste of the kind of work we do.

My final piece of work with the East Riding Carers' Advisory Group (following my move to part-time working and Tracy Dearing taking on the Physical and Sensory Disability role) was the planning of the first East Riding Carers' Thanksgiving Service at Beverley Minster. The event was well attended and received good support from local councils. It was good to see this recognition of the often crucial role played by family carers and the event also provided an opportunity for those outside services to start to access information and support.

Key Achievements

Being part of the cross-project **nbf** work with the Coalition of Advocacy Providers (CAP)

Working with Humberside Police and Humberside Fire and Rescue on a consultation around the Emergency SMS (ESMS - emergency texting service)

Helping to plan the highly successful Learning Disability celebration event held at Hull Truck in June 2010

Organisations worked with:

Hull Learning Disability Partnership Board

- Hull Voluntary and Independent Sector Forum (sub-group)
- Hate Crime Network (sub-group)

East Riding Valuing People Partnership Board

- East Riding Voluntary and Independent Sector Forum (sub-group)

Carers' Support Service (East Riding)

Carers' Advisory Group (East Riding)

Artlink
Avocet Trust
Bridlington and Driffield
Mencap
Carers' Centre Hull
Castaway
Coalition of Advocacy
Providers (Hull)
Danny's Dream
East Riding of Yorkshire LINK
FIND

HICA
Hull LINK
Humberside Fire and Rescue
Humberside Police
Jobsteps
Mencap
Mencap Advocacy
Mensoc (Withernsea)
Mires Beck
Voyage Care
Wilf Ward Trust

Wendy Bennett, Partnership Co-ordinator
Health and Wellbeing



General

The work has had a significant shift in terms of delivering information, support and guidance to the VCS on issues relating to Safeguarding Vulnerable Adults and Safeguarding Children. This has manifested itself as practical help with assistance in producing policies for individual organisations, acting as the Local Authority Designated Officer (LADO) for the VCS on behalf of Hull City Council's Children and Young People's Services, hosting Safeguarding Children and Young People's workshops and raising awareness of safe recruitment of staff and volunteers.

A further service, within the LADO role, is to receive issues of concern from Hull Children and Young People's Service, those concerns which arise in relation to the VCS. North Bank Forum is able to explore the safeguarding difficulties and assist with a range of resolutions, including policy development, safe recruitment and, in some instances, support for referral onto the Independent Safeguarding Authority.

In the East Riding I am member of the Children's Safeguarding Board sub-group looking at Serious Case Reviews and am a member of a group developing ideas for a Panel to consider the issues when applicants from the VCS have a 'positive' CRB returned.

Partnerships

Health and Wellbeing promotion:

Some of the groups I have worked with include –

Haltemprice Public Health Forum – a group which promotes the health opportunities across the East Riding, particularly for those groups who are difficult to reach e.g. Gypsy and Traveller communities.

Volcom Forum – Women’s Sexual Health - A Hull-based group which feeds into the Strategic arena for Teenage Pregnancy and general sexual health across the City.

Humber Innovation Partnership – As a member of a team considering ways to improve sharing good practice in service delivery by the Third Sector (and statutory agencies) across the Humber region (4 x Local Authorities and their VCS partners.)

Disabled People Living with Domestic Violence - A group to consider the particularly significant vulnerability of those people who are disabled and often therefore dependent upon abusive partners. I encouraged involvement and contact from those voluntary agencies working with this group to liaise with the Hull City Council’s Domestic Violence Team. This group were able to consider the particular challenges for people who may be sensorily impaired and therefore impeded in making a telephone call to help/advice or assistance.

Hull LINK Steering Group – As a member of this group I am one of a number of voluntary organisation representing the sector to consider the health issues raised by members of the public . The areas highlighted and investigated included:

- Young people and mental health services;
- Alcohol services in hull;
- Eating Disorder Services;
- Hospital transport and waiting times;
- Cancer treatment services
- Maternity services

East Riding Teenage Pregnancy Strategy Group – a group which considers the targets and performance in terms of services for pregnant teenagers. The group considered the views of the significant contribution that the Voluntary groups in the area were making.

East Riding Domestic Violence Accommodation Project DV Trust –

The group considers funding support for women fleeing domestic violence and who need essential equipment/furnishings/clothing to re-locate. The group works closely with voluntary organisations providing emergency accommodation and support for those families in need.

Events offered to the Voluntary and Community Sector hosted by nbf

- Keeping Families Safe – Breaking down the Barriers (a joint Hull and East Riding Event to promote safeguarding children and vulnerable adults.)
- Alcohol Pathways – (a follow-up event which promoted the breadth of service-provision for people experiencing alcohol problems. The event launched the range of literature which was designed to inform service users, practitioners and the public about the routes to accessing services.)
- Child Protection Policy Development – (a workshop for VCS to develop safeguarding policies in relation to children.)
- Safe Network Training Event – (a half-day event for Voluntary Sector organisations to hear about Safeguarding locally and nationally. The event was co-presented with Safer Networks sponsored by Children England and the NSPCC.)

Tracy Dearing, Partnership Co-ordinator
Physical And Sensory Impairment



Generally my work has been focused on enabling VCS organisations and groups, with responsibility for supporting disabled people, to participate in the decision making processes that affect them. This has included working to involve our clients in the formulation of strategy and policy in partnership with their statutory sector colleagues. An important part of my work has been dedicated to ensuring that clients can access the wide range of infrastructure services and support available, whilst creating necessary inter-active and intra-active networks providing a coherent representation of my clients' views.

Key Successes

Responding to national consultation activity.

This year we have supported VCS and groups who support disabled people to participate in 5 national consultations. These comprise:

- Disability Living Allowance Reform;
- Specialist Employment Support;
- Future Funding of Care;
- Disabled People and their right to independence;
- Equality and Human Rights Commission Reform.

Partnership in Enablement

Developed a network of disabled people and organisations who support disabled people (physical and sensory impairment) and providing those involved with a voice in a number of arenas. This includes:

- Hull and East Yorkshire NHS Trust – particularly in regards to Hull Royal Infirmary and Castle Hill Hospital;
- East Riding Yorkshire Council – particularly in reference to Highways, Transport and access to information.

Support and development

Attended a number of networks and groups to establish their views on local issues. Supported these groups to meet their individual aims and objectives. Groups and networks include:

- Carers Advisory Group;
- Driffied Access Group;
- Goole Access Group;
- Visually Impaired Forum;
- University of Hull Student Forum;

Organisations worked with

Choices and Rights

Hull and East Riding Institute for the Blind

Motorvation

Priory Enterprises

Goodwin Development Trust

Hull Churches Housing Association

Victory Care

MS Society

Hull Shop Mobility

VisAbility

Hull Ethnic Minority Community Centre

Julie Hastings , Partnership Co-ordinator
Mental Health



Suicide Prevention Task Group

A key focus area this year has been around my work with the Suicide Prevention Task Group.

We held a hugely successful engagement event at the Village Hotel in January this year.

Our work on raising the parapet at the Humber Bridge has been followed by conversations on suitable signage to direct those in distress to local organisations providing help and support when they are at their most vulnerable.

We continue to strive towards a suicide safer community by delivering SafeTALK sessions. I have been involved in co-delivering sessions to: the Beverley Women's Institute; Goole Community Sector, Hull and East Yorkshire MIND, to 'Listeners' colleagues and staff at HMP Everthorpe and to several hundred members of the local Police Force.

Following on from this I have worked in partnership with Howden police to enable them to resolve some outstanding issues.

The Patient Passport for Vulnerable People

Working in partnership with other members of the steering group, I have been actively delivering 'Patient Passport Briefing Sessions' to strategic, voluntary and community staff across Hull and East Riding.

As part of the Dignity in Care event in November 2010 I co-delivered several introduction sessions of the Patient Passport to delegates. Our vision of a national Patient Passport is beginning to become a strong possibility as our work is recognised and shared with colleagues across the country.

Dementia Awareness

I continue to work closely with many local and community sector organisations planning and developing services across Hull, East Riding and across on the South Bank. Working in partnership I have helped to plan, secure funding for and co-facilitate three Dementia Awareness courses.

Working with local groups I have been involved in several projects to promote excellent dementia care and to map local services including the Stepped Care Model for people with dementia and linking into this, the End of Life and Palliative Care Steering Group.

Homeless and Rootless Projects

I have developed and Chair a local steering group to empower and enable the sector to enhance and strengthen links with strategic service providers. Following on from this we have had a briefing session on Care Clusters (Care Cluster approach the new national currency for mental health services). Followed by a re-cap session and a workshop to explore how we can enable service delivery.

Governor Representing the Voluntary Sector on Humber NHS Foundation Trust Board

The paramount area of my role here is to ensure that the voluntary and community sector is represented and has a voice. I believe that I undertake this role in a very pro-active, positive, person-centred way and it has enhanced the work I am involved in at **nbf**.

Children's Workforce Development Council (CWDC)

Wendy Bennett, Partnership Co-ordinator, Health and Wellbeing

Funding from the Children's Workforce Development Council (CWDC) is designed to develop the capacity of the voluntary sector workforce to deliver effective services for children and young people.

Over the past year the following work has been undertaken:

- The development of a Voluntary Sector Safeguarding Self Assessment Tool on behalf of the Hull Children's Safeguarding Board;
- Training events and one-to-one support for groups and organisations around safeguarding policies and procedures and safe recruitment of staff and volunteers;
- Safeguarding training for BME communities in partnership with Hull City Council;
- Information and good practice events in partnership with the Safe Network and the national Criminal Records Bureau;
- An increased focus on the voluntary and community sector's capacity to engage with the Restorative Justice agenda in the City.



Humber Innovation Partnership – Voluntary and Community Sector VCS Project

Jason Stamp Partnership Co-ordinator, ONE HULL VCS Forum

Wendy Bennett Partnership Co-ordinator, Health and Wellbeing

The Humber Innovation Partnership (HIP) is made up of Hull City Council, East Riding of Yorkshire Council, North East Lincolnshire Council, North Lincolnshire Council and the Humberside Fire and Rescue Service. Through the VCS Project, the HIP aimed to look at aspects of its members' interactions with the voluntary and community/third sector organisations in their areas. The focus of the VCS Project was to increase the effectiveness of cross sector relationships, encourage innovative collaboration and promote a consistently high quality of partnership working across the Humber sub region.

nbf was the lead organisation for two sub-regional pieces of work:

Compact In Action

This piece of work compared approaches to the Compact in Local Authority areas across the sub region and highlighted examples of good practice as well as exploring future areas for development in line with the changing role of the voluntary and community sector in terms of service delivery. This piece of work has been recognised nationally as an example of creative and innovative practice and has been publicised by the national Compact Voice organisation.

Partnership Approaches

This piece of work looked at the development of different partnership arrangements across the sub region around personalisation and safeguarding and highlighted areas of emerging good practice.

Follow up work around both the Compact and Partnership Approaches will be undertaken over the next year.

Humberhub



Maggie Lowry, Partnership Coordinator, Practice Learning (from September 2010)

HumberHub supports and develops the provision of practice placements for Social Work students on behalf of North East Lincolnshire Council.

Over the past year HumberHub has:

- Successfully matched students to a range of placements in both the statutory and voluntary and community sectors in North East Lincolnshire;
- Undertaken Quality audits of existing placements and provided support to make improvements where needed;
- Facilitated a regular Practice Educator Forum for staff supervising Social Work placements;
- Begun to develop a comprehensive directory of information for Social Workers in training;
- Carried out regular partnership work with both Lincoln and Hull Universities including placement development and practice assessment panels.



North Yorkshire LINK

Kathy Donnelly	Partnership Co-ordinator
Alison Rowlands	Partnership Co-ordinator
Sarah Harrison	Research and Information Officer
Jen Sutton	Project Support Worker
Martha Stoneham	Admin Officer

April 2010 – March 2011 was the final year of a three year contract between North Bank Forum and North Yorkshire County Council to deliver and support a local involvement network for North Yorkshire, North Yorkshire

LINK. The key objective for LINKs is to influence and shape the commissioning and delivery of health and social care services, underpinned by the 2007 Public Involvement in Health Act.

The second half of 2010/11 was by far the most productive phase for NYLINK to date. During this time the LINK Host team supported LINK volunteers to consult with local people across the seven districts of the county in a range of ways: through open space events, a series of public meetings and a number of research projects.



Key achievements for the LINK during 2010/11 include:

- The provision of research workshops in two Harrogate secondary schools, St. Aidans and St. John Fishers. These workshops were developed by LINK Host staff and complemented GCSE and A level in Health and Social Care courses. 20 young people became young LINK volunteers and supported work on surveying the community's opinions about GP services. The findings of this survey were shared with service providers and the public at an event in January 2011 where young volunteers joined older members of the Harrogate community in chair based circle dancing.

- Two Open Space events, one in Selby and one in Skipton where members of the public considered what they needed to live healthy and active lives in their own communities.
- Consultation with a diverse range of community members in the Harrogate District including young mums from the Polish community, older members of the Chinese community and families from the local Gypsy and Traveller community.

North Yorkshire LINK has been able to develop working relationships with many groups including:

North Yorkshire and York Primary Care Trust
Scarborough and North East Yorkshire NHS Trust
York Hospitals NHS Foundation Trust
Harrogate NHS Foundation Trust
South Tees Hospitals NHS Foundation Trust
Harrogate Carers
Selby Carers
Compass
OLGA
Scarborough Survivors
Richmondshire CAB
Middlesborough and East Riding LINKs
Yorkshire Ambulance Service



York LINK

Annie Thompson	Partnership Co-ordinator
Carol Pack	Research and Information Officer
Barbara Hilton	Membership Recruitment and Development Officer (from July 2010)
Helen Patching	Project Support Officer

York LINK looked at, and produced reports on carers' rights, access to NHS dental services, pain relief for back pain and pharmacy issues during 2011.



The LINK helped establish a North Yorkshire and York neurological Alliance to monitor the National Standards Framework for Long Term Neurological Conditions.

An important part of the LINK work is meeting people to get to know their views on local health and social care issues. In the last year we had information stands in 25 different locations and recruited 381 new members throughout York.

The LINK organised training sessions for home care workers to help them understand more about what it is like for their clients to live with a long term condition.

Organisations

City of York Partnership
Groups
SHINEY
York NHS Teaching Hospital
York and North Yorkshire
Neurological Alliance
York University Patient
Experience Group
York People First
York CVS Groups
NHS North Yorkshire and York
UNISON

York Health Group (GP PbC)
York Diabetes Group meeting
CQC
YORLMC meeting
York Older People's Assembly
Yorkshire Ambulance Service
York Carers Centre/Forum
BME VCS regional panel



The ONE HULL VCS Forum

Jason Stamp Partnership Co-ordinator (City)

David Stone Partnership Co-ordinator (Areas)

Laura Capes Administrator



The ONE HULL VCS Forum is the body which promotes and supports the engagement of the voluntary and community sector in all aspects of the work of the ONE HULL Local Strategic Partnership.

This includes:

- Supporting representation in Strategic and Area Partnerships and other key decision making bodies;
- Providing a range of consultation and engagement opportunities;
- Demonstrating the value of the contributions the voluntary and community sector make to the City;
- Developing relationships between the voluntary and community sector and its partners in the public and private sectors;
- Sharing information between the voluntary and community sector and its partners.

Over the past year the ONE HULL VCS Forum has:

- Supported and promoted representation across all ONE HULL Partnerships and Area decision making structures;
- Worked with the ONE HULL Business Forum to promote engagement between both sectors, including developing work around Corporate Social Responsibility;

- Provided opportunities for voluntary and community sector engagement with the emerging local Clinical Commissioning Group which will replace NHS Hull in 2013;
- Co-ordinated activity on behalf of ONE HULL including the Compact, the Migration Impact Fund, the Ofsted inspection into Safeguarding and Looked After Children and participated in consultations around the Big Society and the new City Partnership Strategy;
- Promoted the work of the voluntary and community sector to partners and identified future opportunities for partnership working;
- Undertaken ongoing work with the Partnership Team from Hull City Council to explore the future role of the voluntary sector in emerging partnership arrangements.

Sector Support and Development (Hull)

Helen Schofield Partnership Co-ordinator
(Infrastructure)

Pippa Robson Partnership Co-ordinator
(Infrastructure)



Julie Smith Project Support Manager

Claire Hancock Community Engager (from October 2010)

Kirk Wilkinson Community Engager (from October 2010)

The Sector Support and Development (SSD) programme was officially launched in May 2010 with the aim of providing a needs-led service to the VCS that would enable organisations to develop and thrive. Alongside the ‘traditional’ infrastructure support services such as funding advice, governance and training, SSD offers bespoke organisational development, partnership building, procurement and tendering guidance and strategic representation.

Key achievements

- A launch event and subsequent networking events in each area of Hull to ensure our service was based on the needs of the VCS;
- Establishing referral pathways to organisations such as Business in the Community;
- Support for the Big Local programme in Greatfield: organisation of community meetings and facilitation of the process to nominate a lead organisation to carry out consultation/lead-in work;
- Safeguarding work with organisations to ensure adequate levels of understanding, training and good practice;

- 115 one-to-one meetings carried out with VCS organisations to offer support including bespoke workshops, critical friend support on bids and tenders, advice on procurement, service and income development, safeguarding;
- 25 networking events carried out across the city;
- A series of Bidwriter training events and consultancy surgeries, plus distribution of the Mad Manual resource to approximately 70 VCS organisations;
- The facilitation of partnerships across several service areas including advocacy and youth, also impartial brokerage for bidding partnerships;
- Three events to take commissioners and elected members out to VCS organisations to see first-hand the significant contributions they make.

What our members say.....

I attended today's BidWriter Basic 1 course (which was absolutely fantastic) (*SEED*)

The help from yourself and Helen has been invaluable (*Y-Us?*)

Our dealings with Helen and yourself have been both positive and professional. (*Rockford Rangers*)

Thank you for giving us so much information about websites and organisations and people we can access which will be so helpful. (*Delegate, Dementia Awareness course*)

Without your updates, I will be in the darkness, especially on funding news and events. (*Victory Social Care*)

Congratulations on the news updates. Just wanted to say that you have got these dead right! Good relevant information and no drivel! Keeping things simple is not always easy! (*CERT*)

Everyone seemed to have a successful and enjoyable conference (*St John Ambulance*)

Thanks for everything - you do a grand job (*Read it Together*)

Thanks for putting the info re: tobacco funding on your website; we have had one application to date and another group have asked for some information/leaflets etc so it is proving worthwhile (*Hull City Council*)

I attended the course last Friday, and really enjoyed it. I learnt such a lot (*SSNC*)

Excellent help for a newly formed group. We wouldn't have been able to have a website without your help. Thank you
(Anonymous)

Thanks for all the support you have given us with the Hull Heritage project so far and we look forward to working with you in the coming months.

I must say that it is very beneficial for us and, I would say, for the city as a whole, to have someone to turn to for advice and help about sources of funding which we need to attract into the city.
(Hull Civic Society)

'Just thought I'd drop you a line to say 'Thank You' for your support last year. We finally got the nod from Children In Need over the Christmas break'.
(Bransholme Community Arts Enterprises)

Good to know NBF and people like you and others are there for our groups
(Rainbow Garden)

Through the hard work of NBF we were able to get all our safeguarding policies in place and had our service to Hull schools reinstated allowing us to transport children safely across the city, without NBF we would now be a very different organisation if we had continued to operate.
(Community Transport)

Can you thank Helen for me for her wonderful assistance in supporting me
(The All Change project)

Members at 31st March 2011

12th Hull Girls Brigade Company
152 (City of Hull) Squadron Air Training Corps
17th Hull Company The Boys Brigade
4th Hull Company The Boys Brigade
50 Plus Social Club
5th Hull Boys Brigade and Girls Association
Abstain
Achieve Potentials
AddVis Services Ltd
AFC Tickton
Africa Forum
After Adoption Yorkshire
Age Concern - East Riding of Yorkshire
Age UK Hull
Aldris Hormone and Allergy Support Group
Alternative Aquatics
Alzheimer's Society, Hull and East Riding
Anlaby Park Townswomen's Guild
ARC
ARKH
Avenue Badminton Club
Balfour Community Association
Barbara Cobbold Coaching Services
Barnardo's 348 Service
Barnardo's DSI Service
Beverley and District Civic Society
Beverley and East Riding Lawn Tennis Club
Beverley Chamber Choir
Beverley Community Lift
Beverley Cornerstone
Beverley Garland Dancers
Beverley Lions Club
Beverley Wine Society
Bilton Grange Painting and Drawing Group
Black Dragon Jujitsu Club
Bodmin Road Church
Boston Mayflower
Bransholme Community Art Enterprise Ltd
Bransholme Enterprises
Bransholme Urban Ramblers
Bricknell Children's Centre
Bridges Hull
Bridlington and Driffield Mencap and Gateway Society
Bridlington Community Resource Centre Ltd
Bridlington Visually Impaired Club

British Polio Fellowship
British Retinitis Pigmentosa Society (Hull)
BTCV
Bude Park Children's Centre
Carers Centre Hull
Carnegie Heritage Centre Ltd
CASE
Caseworks
Castle Park Nursing Home
CatZero Ltd
Centre 88
CERT
Cherry Tree Community Association
Chevrons Netball Club (Seniors)
CHIEF Support Group
Child Dynamix
Children and Family Action
Choices - Service User Involvement
Choices and Rights Disability Coalition
Christ Church Bridlington
Church on the Way
City Health Care Partnership
City of Hull Amateur Boxing Club
Citysafe - Domestic Violence Services
Classical Association (Hull and District branch)
Community Action and Support in Hull (CAASH)
Community Integration Network Ltd
Compass
Co-operative Womens Guild
Cornerhouse (Yorkshire)
Cottingham Cricket Club
Cottingham Live Acoustic Music Club
Cottingham Road Church Badminton Group
Council for Dependency Problems (CDP)
Craft and Good Company
Crisis Pregnancy Centre
CRUSE Bereavement Care
Dads Against Drugs
Delta
Derringham Bank Methodist Church Art Group
Derringham Bank Methodist Church Scrabble Group
Derringham Bank Methodist Church Women's Fellowship
Developing Our Communities (DOC)
Development Education Centre (Hull)
Disability Sports
Domus Healthcare East Riding Ltd
Doorstep of Hull

Dove House Hospice
Downright Special Network
Drifffield and District Access Group
East Hull Amateur Boxing Club
East Hull Community Transport
East Riding Carers Support
East Riding of Yorkshire and Kingston upon Hull local access forum
East Riding of Yorkshire Council
East Riding of Yorkshire PCT
East Riding Quillers
East Riding Voluntary Action Services (ERVAS)
East Riding Young Carers (Action for Children)
East Yorkshire CAB (Bridlington)
East Yorkshire CAB (Hull)
East Yorkshire Embroidery Society aka EYES
East Yorkshire Flydressers Guild
East Yorkshire Housing Association Ltd
East Yorkshire Local History Society
East Yorkshire Rifle Association
East Yorkshire Rigs Group
Echoes Foundation
Emmaus Hull
Endike Community Care
Environmental and Management Solutions Ltd
Estcourt Primary School Children's Centre
Family Assessment Support Unit (FASU)
Family Links
FiND
FiND3
Fitness to Music
Freedom Road Creative Arts
Friends of Ainthorpe
Friends of Bude Park
Friends of Dyslexia Institute
Friends of the Brynmor Jones Library
Friends of the Ferens Art Gallery
Friendship at Home
Genesis Pre-School (Hull) Trust
Georgian Society for East Yorkshire
Gillshill Pelican Pre-School
Girls Brigade
Goodwin Development Trust
Goole Area Access and Disability Group
Goole Community Transport (Goole GoFar)
Goole YMCA
Green Ginger Garland
Guide Dogs for the Blind

Halliwick Association of Swimming Therapy (Halliwick ASTRA 5)
HANWAG
Haven Counselling Centre
Haven Project
Headway Hull and East Riding
Healthwise Hull
Heatwave Entertainment UK
HERAC
HERIB (Hull and East Riding Institute for the Blind)
Hessle Rangers FC
Hessle Road Carnival and Pram Race Trust
Hessle Road Network
Hessle Sporting Club
Hessle Tennis Club
Hesslewood Care Centre
Hesslewood Children's Trust
HICA Care Homes
Historical Association (Hull and East Riding)
Holderness Raptor Rescue
Holy Trinity and St Mary Relief in Need Charity
Holy Trinity Parish Church
Home-Start
Home-Start (Hull)
Home-Start North Lincolnshire
Hot Gospel Community Choir
House of Light
Howden Civic Society
Hull Access Improvement Group (HAIG)
Hull Aid in Sickness Trust
Hull and District Cerebral Palsy Society
Hull and District Diabetes Support Group
Hull and District Philatelic Society
Hull and District Society of Model and Experimental Engineers
Hull and District Youth Rugby League Association
Hull and East Riding Advanced Motorists
Hull and East Riding Bird Rescue
Hull and East Riding Breast Friends
Hull and East Riding Charitable Trust
Hull and East Riding Humanist Group
Hull and East Riding Interfaith (HERI)
Hull and East Riding New Stitchers
Hull and East Yorkshire Centre for the Deaf
Hull and East Yorkshire Chinese School
Hull and East Yorkshire Community Foundation Ltd
Hull and East Yorkshire Hospitals NHS Trust
Hull and East Yorkshire Mind
Hull and East Yorkshire National Childbirth Trust

Hull and East Yorkshire Rethink Carers Service
Hull and Humber Chamber of Commerce
Hull Asylum Seekers Support Group Ltd
Hull Bach Choir
Hull Boys Sunday Football League
Hull Braves Guild for the Disabled
Hull Budgerigar Society
Hull Chamber Music Society
Hull Children's Adventure Society
Hull Churches Home From Hospital Service
Hull Churches Housing Association
Hull Cinema Group
Hull City Council
Hull College
Hull Community Green Gym
Hull Community Legal Advice Centre
Hull Community Theatre
Hull Community Transport Ltd
Hull Community Action Network (Hull CAN)
Hull Compact Limited
Hull Council of Disabled People
Hull Cycle Speedway Club
Hull Dante Alighieri Society
Hull Dockers ARLFC
Hull Ethnic Minorities Community Centre
Hull Federation of Community Organisations
Hull Friends of the Earth
Hull Geological Society
Hull HARP
Hull High Fliers Trampoline Club
Hull Hostel Forum (Independent Living Skills Project)
Hull Ionians Coal Exporters Cricket Club
Hull Isberg A.R.L.F.C.
Hull Kai Zan
Hull LINK
Hull Literary and Philosophical Society
Hull Ionians RUFC
Hull Male Voice Choir
Hull Masters Swimming Club
Hull Miniature Railway Society
Hull Model Boat Club
Hull Paranormal Ghost Society
Hull Philharmonic Society
Hull Playgoers' Society
Hull Polish Community School
Hull Reform Synagogue
Hull Refugee Week Steering Group

Hull Safeguarding Children Board
Hull Savoyards Amateur Operatic Society
Hull Serene Reflection Meditation Group
Hull Sibling Support Service (Barnardo's)
Hull Spanish and Latin-American Society
Hull Sunday Football League
Hull Tinnitus Self Help Group (HUSH)
Hull Torch Fellowship Group
Hull United Charities
Hull Women's Aid
Hull Women's Centre
Hull Zanshin Karate Club
Humber All Nations Alliance
Humber Keel and Sloop Preservation Society Ltd
Humber Learning Consortium (HLC)
Humber NHS Foundation Trust
Humbercare Ltd
Humberside and Lincolnshire Orienteers (HALO)
Humberside County Netball Association
Humberside Fire and Rescue Service
Humberside Hockey Association
Humberside Hound Association
Humberside Ileostomy Association
Humberside Oesophageal Support Group
igen - Future Pathways
Independent Living North Lincolnshire
Ings Ladies Group
International Dolphin Watch
Intervolve Ltd
Jo Martin Cancer Care Trust
Jobsteps Employment Services Ltd
Joseph Boaz Charitable Trust
Jubilee Church Hull
Kelvin Street Neighbourhood Watch
KEY Churches Together
Key Fund Yorkshire
Keys Project (Action for Children)
Kids Yorkshire and the Humber
Kingston Camcorder Club
Kingston Junior Ice Hockey Club
Kingston Kayak Club
Kingston upon Hull Gateway Club
Kingston upon Hull Shopmobility Ltd
Kingston upon Hull Swimming Club
Kingstown Radio
Kingswood College of Arts Learning Centre
Lee's Rest Houses

LILAC Hull and East Riding
Living Hope Christian Church
Longhill Children's Centre
Longhill Consortium Ltd
Longhill Link-Up Trust
Looking Good Feeling Good in North Hull
Marfleet Children's Centre
Maxi Fun Club
McMillan Children's Centre and Nursery School
Mencap Advocacy Service, Hull and East Yorkshire
Mental Health Action Group
Metropolitan Support Trust
Millennium Harvest Church
Mires Beck Nursery
Motorvation Hull and East Riding Ltd
Multiple Sclerosis Society
Music Recital Club
Myton Community College
National Gulf Veterans and Families Association
New Bilton Grange Residents Association
NHS East Riding of Yorkshire
NHS Hull
Noah's Ark Tots and Carers Group
North Bransholme Sports Forum
North East Lincolnshire Care Trust Plus
North Eastern Railway Association
North Humberside Riding Centre
NSPCC
ONE HULL
Our Celebration/York Mind
Ozone - Riverside ECHG
Padstow House Tenants Association
Parenting Consultant
Parkinson's UK (Hull branch)
Parklands Neighbourhood Watch
Parkstone Kids Club
Parkstone Pre-School
Pensioners' Action Group East Riding (PAGER)
Pet Respect Limited
Pickering and Newington Development Association Ltd
Preston Road Community Association
Preston Road Women's Centre
Princes Road Neighbourhood Watch and Residents Association
Priory Enterprises
Priory Mission
Priory Parent and Toddler Group
Priory Pop-In

Probe (Hull) Ltd
Professional Advocacy Support Service Ltd
Quilling Guild
Quintessential Health
Railway Correspondence and Travel Society
Rainbow Garden
Rascals Project
Read It Together
Recycling Unlimited
Relate Hull and East Yorkshire
Religious Society of Friends (Quakers)
Remote Entry Doors (R.E.D.)
Riverside Community Centre
Riverside ECHG
Royal National Lifeboat Institution - Hessle Branch
Royal National Mission to Deep Sea Fishermen
RSPB (Hull and District)
Samaritans
Sanctuary Housing Group
Scrapstore (Hull Play Resource Centre)
SEED Eating Disorder Support Services
Skills 4 Communities
SOVA
Spartatans Academy of Krav Maga
Speak Up For Yourself Group
Special Olympics City of Hull
St Albans Scout Group
St Andrew's Chess Club
St Andrews Community Association
St John (Newland) Scout Group
St John Ambulance
St John Newland
St Mary's Beverley Church Lads and Church Girls Brigade
St Mary's College Sports Development Company
St Michael's Youth Project
St Stephens Neighbourhood Centre
STAR (Supporting Tenants and Residents Associations)
Stiff Man Syndrome
Stonham Teen Parents
Surestart Rainbow Centre
Survivors (Hull and East Riding)
Sutton Leisure and Sports
Sutton Park Residents Association
Sutton Park Walking Group
Sutton Village Gymnastics Club
Swanswell
The Alcohol and Drug Service

The Alcohol Project
The Beverley Barge Preservation Society
The Boys Brigade Hull and East Yorkshire Battalion
The Carers Federation / ICAS
The City of Hull and Humber Environment Forum
The Club House Community Centre
The Echoes Foundation
The Freedom Centre
The Friday Club
The Galilean Trust
The Garden Village Society
The Green Team
The Hull and District Theological Society
The Hull and East Riding Fibromyalgia Syndrome Support Group
The Hull and East Yorkshire Branch of the Campaign for Real Ale
The Hull Boys Club
The Hull Corn Trade Guild
The Hull Lighthouse Project
The Hull Natural History Society
The Humber Yawl Club
The Macular Disease Society -Hull Group
The Maxlife Youth Project
The Next Step
The No Way Trust Ltd
The Petuaria Players
The Salvation Army
The Sir James Reckitt Charity
The Social Investment Business
The Stroke Association
The Tribune Trust
The University of York
The Voice Box
The Warren
Thornton Youth Development Project
Three Sixteen North Hull
Tokui Karate Union
Travelextra Ltd
Unity in Community
University of Hull JuJitsu Club
University of the Third Age - Hull
URBAN (United Residents of Bransholme Area North)
Victim Support - Young Victims of Crime
Victoria Dock Village Hall Community Association
Victory Social Care Enterprise
Vis-ability
Voices in Play
Volcom

Walton Street Community and Leisure Association
Wednesday Waders Lifesaving Club
Wellington St Matthew's Scout Group
Welton Wake and Ski Club
West Hill Community Services Ltd
West Hull Model Shipwrights
West Hull Rugby League Football Club
West Hull Women's Centre
White Horse Ceilidh Band
Wilberforce Netball Club
William Sutton Trust Sports Association
Willow North Hull Women's Centre
Withernsea and District Disability Action Group
Withernsea PAGER
Wyke Area Residents (WAR) Neighbourhood Watch
Wyke Scribes
YASS Yorkshire Ltd
Yorkshire Young Musicians
YourBiz
Y-us?

nbf

north bank forum for voluntary organisations ltd

**NORTH BANK FORUM
FOR
VOLUNTARY ORGANISATIONS LIMITED**

Registered office:
Second floor
94 Alfred Gelder Street
Hull
HU1 2AN
Tel: 01482 472458
Fax: 01482 345122
Email admin@nbforum.org.uk
www.northbankforum.org.uk

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INVESTOR IN PEOPLE